



Memo – Baffin Titan Boots (2355-0000-001 & 2355-0000-394):

- Baffin Inc. made a rolling liner change for Fall 2013 on all Titan boots for the purpose of an improved fit and design.
- In the process of sourcing this new liner there was a labelling issue.
 - Some liners were incorrectly labelled a size smaller than the actual boot.
 - For example, a size 10 Titan has a liner labelled size 9.
- We have checked and made sure that the liners in all Titan boots fits correctly, we have had no fit issues thus far.
- Please make all customers aware that we have done our due diligence to ensure that all Titan boots will fit as they should despite the mis-labelled liner.
- Please make sure your customers know that the sizing on the bottom of the Titan boot is the correct size and the correct corresponding liner is in the boot (regardless of what the liner label says)

We are aware of this and stand behind our product 100%. We have addressed the label issues and have corrected it going forward.

Kind regards,

**Richard Gallace
Business Manager – Outdoor
Baffin Inc.**

